

## **School Transport Services**

### Terms and Conditions

1. All drivers of Copious Services are fully trained, holding MOI issued driving licences.
2. All COPIOUS vehicles, drivers and passengers are insured. In case of any claim due to accident, the company's liability is limited to the comprehensive compensation paid by the insurance company, as per the terms of the insurance policy.
3. All Vehicles have designated pick up and drop off points.
4. It is the responsibility of the parent(s) to ensure that their child / children is/are at the pick-up point at the designated time.
5. Vehicles will not leave from collection points ahead of schedule. However, due to traffic pressures, Vehicles will not be able to wait at pick-up points after the scheduled time. Due to traffic delays Vehicles may arrive at pick-up and drop-off points behind schedule.
6. While travelling in the Vehicle the students should have the School ID Cards.
7. Students up to Grade 2 will not be left at the drop off point unless the designated adult is present to collect them. Adults designated to pick up children should carry photo ID in the event that verification of identity is required.
8. We would recommend that children up to Grade 4 are collected by the parents from the drop off points; otherwise a written consent from the parent authorising to drop off the child should be submitted.
9. Written request, signed by the parent/guardian, for reasons of safety and security, is required if a drop-off other than usual is requested.
10. In case of change of residence, provision of transport service will be subject to the availability of seats on established routes. Fees as applicable to the new pick up area as per the fee structure will apply.
11. For safety reasons, eating and drinking on the Vehicle other than water will not be permitted.
12. COPIOUS reserve the right to decline provision of service. Allocation of Vehicle facility will be based on the availability of seat in the Vehicle plying in the area.
13. Transport fee for the term must be paid in advance.
14. If the transport fee is not paid before the fifth of the first month of the term, service will not be available from the next day.
15. Fee refund is applicable only in cases where fees for more than one term have been paid by the parent and facility not availed for the succeeding term(s)
16. Parents or guardians shall compensate the company for any damages caused / sustained by the Vehicle or other travellers as a result of inappropriate action by their child/children.
17. Copious Services WLL may use e-mail id / mobile number of the parents for conveying messages / sending newsletter / circulars.